



Client: Eclipse Digital Solutions Limited

Page: Testing Maintenance and Support

Keyword: None

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Routine and effective maintenance of CCTV, perimeter fencing, and associated security measures is imperative to ensure that all systems consistently provide conscientious levels of monitoring. Eclipse Digital Solutions can check and test your security systems to ensure optimal performance.

All our testing and maintenance should include a comprehensive user report. This should outline system performance and any potential problems so that they can be addressed. Ongoing support should always be provided to ensure the continued effectiveness of a security system, and a point of contact in the event that an immediate issue can be escalated.

However, what is apparent is that some public and private sector premises do not benefit from a consistent level of the consistent and comprehensive security testing, maintenance and support of their intruder detection systems. This puts the premises at risk of a security breach, and compromises the safety of everyone that works there.

The chief culprit of an apathetic approach to testing, maintenance and support is how the handover, maintenance and testing of perimeter intruder detection systems is managed. Considering that perimeter intruder detection systems are the frontline of premises' security measures, the importance of having an optimal system, monitored by dedicated manpower resources cannot be overstated.

How Eclipse Digital Solutions Can Help

With more than 16 years' experience, Eclipse Digital Solutions has the experience and expertise to ensure that your security system operates effectively. One of the most trusted security companies in the UK, we provided solutions and testing, maintenance and support services buildings critical to national infrastructure and strategically importance commercial establishments.

Our Clients Include:

- The Ministry of Justice
- UK Borders Agency
- HMP
- Nuclear Power Stations

It is this experience that allows us to, not only design tailored perimeter intruder detection, CCTV and under vehicle scanning solutions, but examine, test and maintain current systems.



In addition to this, we offer our clients a comprehensive support service – one that provides them complete assurance of our detailed knowledge of how to efficiently diagnose and resolve any problems that they may be experiencing.

Testing Guidelines

We have comprehensive knowledge of all testing guidelines which have been closely developed with leading public-sector clients. These guidelines provide clear guidelines on what constitutes as the most appropriate testing methodology for perimeter detection systems.

We follow these guidelines meticulously, ensuring that all perimeter detection systems are tested correctly, whilst helping maintain and support an individual site with ease and efficiency.

Maintenance Process

Should you require maintenance for a perimeter fence, we can arrange for an engineer to visit your site, inspect and carry out any necessary work with meticulous detail. Our unique knowledge of PIDS systems means that we can carry out maintenance of systems of all descriptions across a wealth of different sites.

All our engineers hold the relevant qualifications, including SC/CTC clearance, permitting us access to buildings which require specialist security levels, in addition to ECITB Health and Safety passports, allowing us access to buildings critically important to national infrastructure and strategically-important commercial establishments.

Round the Clock Support

Upon the installation of a perimeter fence or control room, our support does not cease. We offer full 24-hour support, 7 days a week, 365 days a year. This means that regardless of the date or time, we can arrange for an engineer to visit your site and inspect the performance of your perimeter fence, CCTV systems, or any other security feature.

Each of our callout staff are fully-trained and have specific knowledge of all our systems. Additionally, callout staff carry full spare NVRs, review stations, complete servers, and all the typical CCTV, electronic, electrical spares and service equipment parts.

To find out more about how Eclipse Digital Solutions testing, maintenance and support can help safeguard your premises, call us TODAY on: 08707 605600.